

Cancellation and Refunds Policy

Cancellation Policy

Sl.No.	Period of cancellation notice	Rate of cancellation charges on total booking amount
1	30 days Prior to arrival date	10.00%
2	29 days to 7 days prior to arrival date	25.00%
3	6 days to 24 Hrs. prior to arrival date	50.00%
4	4 Within 24 Hrs. to arrival date	100.00%

No refund will be eligible in case of no show or where the customer arrives late at booking time.

Refunds

Refunds on bookings amount if applicable shall be settled by the hotel management to the guests or the appropriate booking authorities through the commonly agreed channel which may be cash or bank transfers or deposits. The hotel management reserves the right to settle any refund claims as per its convenience.

If client paid twice for one transaction, the one transaction amount will be refunded via same source within 07 to 10 working days

Transaction fee charges would not be refunded/ reversed under any circumstances for any refund/ reversal /chargeback and any other reasons